SAFETY AND TRAINING

Our company offers high-class, comfortable **coaches, vans** and **cars** with English speaking personnel and best standard of service. From the beginning MANIFOLD was established with a tradition of exceptional guest service.

"First impression counts" - MANIFOLD always follows this rule and understands that our cars and drivers represent not our company only, but our customers too.

As a company we ensure that safety of our passengers is always a top priority and that we remain consistently up-to-date with all legalities of the industry.





We have a passenger carriage license across Europe. The fleet consists of Mercedes limousines, Mercedes vans, middle size and regular coaches.



The highest standards of safety and comfort are applied to the whole fleet with air bags, luxurious interiors and air condition to ensure we exceed every client's expectations.



Our offer can be easily adapted to your special needs and our friendly, knowledgeable staff is ready to serve 24 hours a day.

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We take an extra effort necessary to ensure that every customer is satisfied and that is why we have an extensive list of current clients who have benefited from our approach, and continue to do so.

As a holder of the passenger carriage license and "Mercedes-Benz Vans Safety on Tour" certificate we don't save effort to make your journey safe and easy.

TRAINING



Because of Euro 2012 Tournament and many contracts we decided to conduct extra training of our drivers and local dispatchers.

On the 8th and 9th of May 2012 in cooperation with Safe Drive company we carried out 2 days Theoretical and Practical Defensive Driving Training.



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Theoretical tutorial:

Defensive Driving Rules in respect to intensive traffic

- · Driving under pressure
- · Main and alternative routes determination
- · Car accidents statistical approach
- · Positive and negative behavior and habits of professional drivers
- · Decision taking threats, errors, consequences
- · Clear driving, act in predictable way and communicate with other
- · Test and exam



Exercises:

Defensive Driving Practical Training in real life situations with use of micro cameras

- · Car quick checking, lights, wheels, tires, fluids, Wheel Nuts, cleanness
- · Car equipment
- · Demo driving of Safe Drive Coach
- · Critical elements of Safe driving
- · Micro cameras view of face and hands of driver, gauges and traffic

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Beginning of this year our drivers were trained by external professionals from UK and Switzerland referring to Fatigue Awareness Training, HSSE and VIP Operational Training.

We believe that personnel training is continuous process of orienting and educating employees in their workplace.

In our company, this form of training is associated with entry-level education that helps to prepare new employees for the work they will do.

When personnel training is involved we treat it as an investment not a cost.

We are convinced that such approach builds long term business relationship and our satisfied and experienced drivers make your journey safe and comfortable.

We focus on training and personnel management to achieve long-term employmentthe best guarantee of quality of the staff and service.

